



WATER LEAK ADJUSTMENT POLICY

- A. The District will grant (1) leak adjustment per year, per account for water leaks. Swimming pools and irrigation systems are excluded from this policy.
- B. Customers will have to provide proof, of one of the following to apply for a water leak adjustment: 1) Plumbers invoice for the repair 2) Receipt for the materials to repair the leak 3) Picture of the exposed leak
- C. Adjustments will be based off of (6) month of average billing from the customer's account. If the account does not have a basis of 6 months of average billing the District will use the average of 3000 gallons per month for the leak adjustment.
- D. Any adjustment to the bill amount must take place after the leak or excessive water use has stopped or been repaired.
- E. Customer must keep all payments current or the agreement to adjust the billing amount may be withdrawn by the District.